Summary

Subject matter: Improving the efficiency of information technology in the information systems of the Central Bank "Sberbank of Russia" Pyatigorsk.

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Information about the organization: "Sberbank of Russia" - Russian Commercial Bank, an international financial group, one of the largest banks in Russia and Europe. Sberbank of Russia is a universal bank offering a wide range of banking services.

Topicality of the research is to provide an analysis of the development and usage of information technologies and systems in the banking sector.

Goal of the research is to develop different ways to improve the use of information technology and information systems of "Sberbank of Russia" as an example.

Tasks:
- to become familiar with the concept "informatization" and "IT development of the enterprise";
- become familiar with a foreign experience in bank informatization;
- to analyze IT situation of the banks in Russia;
- to characterize the structure of "Sberbank of Russia";
- to analyze information flows in "Sberbank of Russia";
- to identify the main directions of improving the information efficiency in the bank as a factor of the management development.

Theoretical Value is to analyze the possible abilities to manage informatization processes of the bank.

Practical Applicability is to develop the basic directions of the information efficiency in the bank.

Results of the research there are offered the main directions of improving the effectiveness of the informatization process of the as a factor of the management development.

Recommendation: The proposed directions can be used in any branch of Sberbank of the Stavropol region and throughout Russia.