

The theme of graduation thesis: " Hotel interior design as a means of active influence of harmonious living space on the state of guests (for example, the PSCC "Mashuk Aqua-Therm", g. Zheleznovodska)".

Author: Baychora Eldar Muratovich.

Scientific head: Scientific supervisor: doctor of philosophy. Professor of the Department of Sciences Lyudmila Aleksandrovna Burnyasheva.

The relevance of the research topic. The modern hotel industry requires close attention, as the overall trends in the quality of service and service delivery are changing at a rapid rate. Hotel companies of any type and level try to modernize their interiors to the smallest detail, because of creating the maximum level of comfort for guests and maintaining competitiveness in the hotel business

The interior of a hotel enterprise is one of the main components of creating a cozy and welcoming atmosphere. Competent architectural and design solutions help to create an individual style of the hotel, which supports to attract new guests and retain old ones. Also, one of the main aspects that affect the interior of a hotel is the specifics of any hotel enterprise. The fact that the hotel simultaneously contains public and residential premises fully determines all the smallest features in the design of space and the formation of the interior. Proper organization of space in the hotel is the comfort of guests ' stay and the convenience of the staff. Interior is a multi-faceted concept that has great significance in the psychological impact on a person. When designing the interior of a hotel enterprise, you should take into account its General concept, purpose, as well as the mentality of the people and traditions of the country where the hotel is located.

Tasks:

1. consider the interior and its impact on the quality of service;
2. describe the main components of the interior;
3. study the features of decorative design of premises and the possibility of using elements of nature in the interiors of hotels;
4. give a General description of the sanatorium "Mashuk Aqua-Term";
5. analyze the interior of the lobby area of the Spa complex;
6. develop a project for decorating the lobby area with elements of the resort's nature.

Theoretical and practical significance of the work.

The theoretical significance of the final qualification work is to focus on the decoration of residential premises in hotels. The practical significance of the work is that the developed recommendations for landscaping the lobby zone can be used in the activities of the Mashuk Aqua-Term PSCC.

The results of the study. These recommendations were prepared as a practical material that encourages the implementation of the concept of improving the quality of service through the introduction of elements of natural vegetation in the sanatorium "Mashuk Aqua-Term", Zheleznovodsk.

Recommendations. Development of the concept of improving the quality of service by introducing elements of plant nature. It will include:

- Increase the number of plants in the lobby area by means of standard landscaping.
- Introduction of decorative mini balconies with flower girls.
- Introduction of phyto-wall-wall suspended structures that contribute to the creation of vertical phyto-gardening.