Summary

Subject matter: The improvement of the information system effectiveness in the commercial bank “New Symbol Bank” OJSC.

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Customer organization: the commercial bank “New Symbol Bank” OJSC.

Topicality of the research: the improvement of the effectiveness of the use of information technologies, systems and processes in banking.

Objective of the research: to study the approaches to the improvement of the information system effectiveness in the commercial bank.

Tasks:
- to analyze the development of information systems in banking;
- to characterize the intrabank and interbank information systems;
- to characterize the information system of the commercial bank;
- to make recommendations on the improvement of the information system effectiveness in the commercial bank.

Theoretical significance of the research: to improve the efficiency of the information support in banking and to assess the effectiveness of its use.

Practical significance of the research: the main ways of improving the information system effectiveness in the commercial bank were developed.

Results of the research: the existing developments of the bank information systems were studied and the proposals on the improvement of the information system of the commercial bank were made.

Recommendations:
- the software and hardware upgrade;
- the recommendations on the improvement of the local network in the commercial bank.