SUMMARY

Subject of final qualification work: Improvement of a control system due to introduction of a quality management system (on the example of LLC Inter-Leader)

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Relevance of a subject of a research. Successful activity of economic entity substantially is defined by his ability to meet requirements of the consumer. In modern conditions the important factor influencing the choice of the consumer is quality of the made production, the rendered services and the carried-out works. For achievement of efficiency of actions for quality, it is necessary to coordinate them among themselves and to coordinate. And in order that to carry out it it is necessary to construct and introduce a quality management system. Now development and deployment of a quality management system which allows to progress in the conditions of instability of the external environment in development is very urgent for the modern companies and to achieve goals. In this regard the subject chosen by us is very urgent.

The goal of final qualification work consists in the analysis of theoretical and practical aspects of development and creation of a quality management system.

The goal has defined problems of the real research:
- to study theoretical and methodological bases of quality management;
- to consider quality management models;
- to investigate quality management model on the basis of standards of the state standard specification ISO 900x;
- to analyse activity of the LLC Inter-Leader enterprise;
- to develop a quality management system on the basis of ISO 900x for LLC Inter-Leader;
to consider ways of introduction of the quality management system to
the organization and methods of improvement of a control system.

**The theoretical importance** of a research consists in expansion of scientific
ideas of quality management, and also about a role of a quality management system
in sustainable development of each company.

**The practical importance** is that the offered recommendations about
improvement of activity of the enterprise, can be used in practical activities of LLC
Inter-Leader.

**Results of a research:** theoretical and methodological bases of quality
management are studied, quality management models are considered, the quality
management model on the basis of standards of the state standard specification ISO
900x is investigated, analysed activity of the LLC Inter-Leader enterprise.

**Recommendations:** quality management system on the basis of ISO 900x is
developed for LLC Inter-Leader, ways of introduction of quality management system
to the organization and methods of improvement of a control system are considered.