SUMMARY

The Subject Matter of the Graduation Thesis: Ensuring the openness of the activities of local governments (for example, the administration of the resort town of Essentuki).

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The Information about the Contracting Authority: The administration of the resort town of Essentuki.

Actuality of research theme. The issues of openness of public authorities and municipal administration and citizens' access to information for the last two decades are at the center of social and political discussions. Today, information openness of authorities, as well as self — government bodies, performs the most important function — provides social control of the activities and behavior of power structures and local self-government structures (LSG). Therefore, information openness of the LSG bodies should be considered as a dominant feature of a democratic society, and as a way of constructive influence on the adoption and implementation of decisions by the LSG bodies.

Objective of the Research is to understand the openness of local governments in Russia and to determine ways to improve the level of openness of local authorities in a particular municipality.

The Tasks of the Research:

- to study the theoretical basis of the study of the openness of the activities of local governments in Russia;
- to consider the provision of openness of activity of bodies of local self-government and ways of its improvement (for example the administration of the resort city of Essentuki).
The Theoretical and Practical Significance of the Research. The conceptual provisions of the study develop theoretical ideas about the nature of openness of local governments. The practical significance of the study is that the results can be used in the practical activities of the administration of the resort town of Essentuki, as well as in the activities of other municipalities to ensure the principle of openness of local governments.

The Findings of the Research. In the course of the study of the practice of ensuring the openness of local government (on the example of the administration of the resort town of Essentuki) it was found that the city administration is actively involved in the implementation of the "open government" in the Stavropol region.

The main mechanisms for ensuring the openness of the administration of the resort town of Essentuki are:

1) The public Council at the head of the resort town of Essentuki ensures interaction of citizens, public and other organizations, associations of citizens and local authorities.

2) "The hotline of the head of the city of Essentuki", provides an opportunity for citizens to contact by phone with complaints, suggestions, statements addressed to the Head of the city of Essentuki.

3) The Official website is the official information resource of the resort town of Essentuki in the information and telecommunication Internet network, integrating information of local authorities.

Recommendations. The main criterion of interaction between the city administration and its reference groups is the assessment of satisfaction of reference groups. This assessment can be obtained in the framework of sociological research on the level of satisfaction of citizens, public associations, business and expert community with the level of openness of the city administration. It is recommended that such an assessment be carried out annually.

As an original author's project, we offer the administration of the resort town of Essentuki to create an official account in Instagram. Account maintenance does not require significant resource costs. Account maintenance duties may be assigned
to the staff of the information and analytical Department of the administration of
the resort town of Essentuki.